

BUSH-TELL, INC.

Box 109 • Aniak, Alaska 99557 • (907) 675-4311

July 2, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 10-90, Annual 54.313(a)(2) through (6); and (h) Report of High-Cost Recipient

Dear Ms. Dortch:

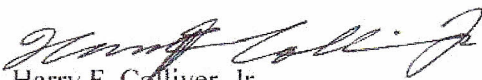
Enclosed herein is the annual report for Bush-Tell, Inc., Study Area Code 613004 pursuant to §54.313 of the Commission's rules.

Also enclosed is one copy of this cover letter to be stamped and returned in the enclosed SASE.

Please contact me with any questions at:

Phone 907-675-4311
Email Sonyahill@bush-tell.com

Sincerely,


Harry F. Colliver, Jr.
President

Enclosures

Copies to:

Karen Majcher

Vice President-High Cost and Low Income Division

Universal Service Administrative Company

2000 L Street NW, Suite 200

Washington, DC 20036

Regulatory Commission of Alaska

701 West Eighth Avenue, Suite 300

Anchorage, AK 99501-3469

Bush-Tell, Inc.
2012 Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, Bush-Tell, Inc., by Harry F. Colliver, Jr. its

President hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that:

54.313(a)

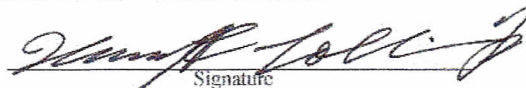
47 CFR § 54.202(a)(1)(i) – It will make reasonable efforts to comply with the service requirements applicable to the support it receives, specifically:
High Cost Loop Support – the services listed and defined in 47 CFR § 54.101(a).
Lifeline Support – the three criteria set forth in 47 CFR § 54.401(a).
Interstate Common Line Support – the filings required in 47 CFR § 54.903 and the certification required in 47 CFR § 54.

47 CFR § 54.313(a)(5) – It will make reasonable efforts to comply with applicable service quality standards as promulgated in Alaska Statutes, Title 3 Commerce, Community, and Economic Development, Part 7 Regulatory Commission of Alaska, 3 AAC 52.200-3 AAC 52.340, Telephone Utilities, and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft.

47 CFR § 54.313(a)(6) – It will make reasonable efforts to function in emergency situations as set forth in 47 CFR § 54.202(a)(2).

47 CFR § 54.313(g) – It is without access to affordable terrestrial backhaul and is compelled to rely exclusively on satellite backhaul in its study area. No affordable terrestrial backhaul options exist. It will make reasonable efforts to offer broadband service at actual speeds of at least 1 Mbps downstream and 256 kbps upstream within the supported area served by satellite middle-mile facilities.

Certified by:


Signature

Harry F. Colliver, Jr.
President

Bush-Tell, Inc.
2012 Annual 54.313 Report of High-Cost Recipient

54.313(a)(2) Detailed Information on any Outage in 2011

An outage is a significant degradation in the ability of an end user to establish and maintain a channel of communications as a result of failure or degradation in the performance of a communications provider's network of at least 30 minutes in Bush-Tell, Inc.'s service area.

An outage affected at least ten percent of the end users in the service area. **None to report**

An outage that potentially affects a 911 special facility occurs whenever:

- (1) There is a loss of communications to PSAP(s) potentially affecting at least 900,000 user-minutes and: The failure is neither at the PSAP(s) nor on the premises of the PSAP(s); no reroute for all end users was available; and the outage lasts 30 minutes or more; or
- (2) There is a loss of 911 call processing capabilities in one or more E-911 tandems/selective routers for at least 30 minutes duration; or
- (3) One or more end-office or MSC switches or host/remote clusters is isolated from 911 service for at least 30 minutes and potentially affects at least 900,000 user-minutes; or
- (4) There is a loss of ANI/ALI (associated name and location information) and/or a failure of location determination equipment, including Phase II equipment, for at least 30 minutes and potentially affecting at least 900,000 user-minutes (provided that the ANI/ALI or location determination equipment was then currently deployed and in use, and the failure is neither at the PSAP(s) or on the premises of the PSAP(s)).

An outage affected a 911 special facility in the service area. **None to report**

Bush-Tell, Inc.
2012 Annual 54.313 Report of High-Cost Recipient

Miscellaneous Information

54.313(a)(3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year – **None to report**

54.313(a)(4) The number of complaints per 1,000 connections in 2011 – **None to report**

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Bush-Tell, Inc. complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Bush-Tell, Inc. complies with the service standards of the State of Alaska in compliance with its obligation to the State as an Eligible Telecommunications Carrier (ETC). Bush-Tell, Inc. also complies with the service standards of the State of Alaska promulgated in Alaska Statutes, Title 3 Commerce, Community, and Economic Development Part 7 Regulatory Commission of Alaska, 3 AAC 52.200-3 AAC 52.340, and Telephone Utilities and Alaska Administrative Code 3AAC 53.700 State Telecommunications Modernization Plan.

Bush-Tell, Inc.

2012 Annual 54.313 Report of High-Cost Recipient

54.313(a)(6) Ability to Remain Functional in Emergency Situations

Back-up Power

Bush-Tell, Inc. has the following back-up power capabilities:

Switches – stand alone and/or host

Aniak	25 KW diesel generator with 3,000 gallon fuel tank capable of providing backup power for the central office for two weeks. Additional battery plant capable of 24 hour backup if generator fails.
Anvik	Battery plant capable of 24 hour backup for commercial central office power.
Crooked Creek	Battery plant capable of 24 hour backup for commercial central office power.
Grayling	Battery plant capable of 24 hour backup for commercial central office power.
Holy Cross	Battery plant capable of 24 hour backup for commercial central office power.
Kalskag	10KW diesel generator with 500 gallon fuel tank capable of providing backup power for the central office for two days. Additional battery plant capable of 24 hour backup if generator fails.
Red Devil	Battery plant capable of 24 hour backup for commercial central office power.
Shageluk	Battery plant capable of 24 hour backup for commercial central office power.
Slectmute	Battery plant capable of 24 hour backup for commercial central office power.
Stony River	Battery plant capable of 24 hour backup for commercial central office power.

Network Interface Devices (NIDs)

Bush-Tell, Inc. has 856 access lines with metallic (copper) connections to the Central Office and their NIDs are powered from the Central Office.

Ability to reroute traffic around damaged facilities:

Bush-Tell, Inc. does not own the facilities that connect service between exchanges nor are there any access tandem arrangements in Alaska that are controlled by incumbent local exchange carriers. These facilities are owned and controlled by the interexchange carriers in Alaska and are subject to the maintenance and traffic restoral actions of those carriers. Within each exchange Bush-Tell, Inc. endeavors to maintain a robust landline network that will withstand the harsh climate conditions that are present in Alaska and maintains a local work force that can be dispatched rapidly to restore traffic around damaged facilities.

Capability to manage traffic spikes resulting from emergency situations

Bush-Tell, Inc. deploys Redcom switches in each of its local exchanges that are capable of handling traffic spikes that may occur in emergency situations. Bush-Tell, Inc. takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

Bush-Tell, Inc.
2012 Annual 54.313 Report of High-Cost Recipient

54.313(h) Additional Residential Voice Rate Data
As of June 1, 2012

Rates and lines ABOVE the local urban rate floor of \$10.00

<u>Voice rate data</u>	<u>Rate</u>
Residential Local Service Rate -	\$21.50
State Subscriber Line Charges	\$ 3.75
State Universal Service Fee	\$ 2.40
Mandatory EAS Charges	<u>\$ 0.00</u>
Total	\$27.65

Rates and lines BELOW the local urban rate floor of \$10.00

Bush-Tell, Inc. has no rates below the urban rate floor of \$10.00.